

Food & Beverage Graduate (2 x open positions) (Ref: 35/2018)

The Cape Town International Convention Centre (CTICC) is so much more than just another convention centre. An exceptional centre requires exceptional staff and the culture of the CTICC is one of teamwork, recognition, personal accountability, and service excellence. We understand that it is only our people who make us the success we are and, as a result, we make every effort to ensure that we recruit talented, qualified and enthusiastic team players, who are able to embrace our values, fit in with our culture and recognise the value of hard work in a dynamic exciting environment.

The main purpose of this position is to render operations support to the Food and Beverage team in accordance with the CTICC policies and procedures.

Reporting to the: Event Services Manager

Duration: 1 year

Graduate Roles and Tasks

The successful Graduates will be assigned with the Banqueting, Beverage, Coffee shop and Back of House team on a 3 months rotational basis assisting with the following activities:

- Venue and table Set ups.
- Complete Banqueting service.
- Complete Bar set up and Beverage Service.
- Manage guest queries in a timely and efficient manner.
- Up-sell with latest departmental incentives and specials.
- Ensure cleanliness, health and hygiene of work areas.
- Comply with CTICC security, fire regulations and all Health and Safety legislation.
- Follow cash handling procedures.
- Assist other units in Food and Beverage departments wherever necessary and maintain good working relationships.

Minimum qualifications and experience:

- Matric certificate or equivalent.
- Qualification in Hospitality or Food & Beverage Management is essential.
- Basic Computer literate.
- Knowledge of Food Hygiene and Health and Safety regulations.
- Ability to work flexible hours including night shifts, weekends and public holidays.

Personal Attributes:

This position would suit an individual with good communication skills with a good command of the spoken and written English language, excellent customer service attributes, excellent grooming and hygiene standards, have a positive attitude, a team player, hardworking with the ability to work in a fast paced working environment and remain calm under pressure.

Remuneration to be discussed with the successful candidate.

Kindly submit confidential applications to the Human Resources Department by emailing your CV and cover letter to recruitment@cticc.co.za before **17h00 on 13 June 2018**

Only shortlisted candidates will be contacted.

The CTICC is committed to Employment Equity and particularly welcomes applications from suitably qualified Historically Disadvantaged Individuals (HDI's).

For more information on the Cape Town International Convention Centre please visit: www.cticc.co.za