

ADDENDUM No: 4

CTICC 032/2016: Internet Service Provider

Dear Tenderer,

RESPONSE TO QUERY NUMBER 3

The following is response to query no. 3:

1. Point 2.4.2 Disaster Recovery Server Hosting
Please expand on the requirements (What would you like to achieve?)
i.e. do we supply a power port? Network Port? Internet Connectivity?

Response:

Hosting of a backup / disaster recovery server for the CTICC.

2. What are our responsibilities i.e. Do you wish for us to configure your
firewall/server?

Response:

As per description under 2.4.2; the required service to be provided is the secure hosting of the CTICC disaster recovery server. CTICC will supply the server and firewall.

3. Please confirm the link size?

Response:

The link size is clearly specified under 2.4.2 of the specifications, as listed on page 13 of the bid documentation.

4. Would you be willing to have a separate VLAN on Link 1 and Link 2,
instead of a 3rd physical link (more cost effective)?

Response:

Yes, proposal will be acceptable.

5. Point 2.6 Optional Monthly Recurring Services
We will not be able to provide this. Is this ok?

Response:

The services stated are optional. Appointment could be extended to include this portion of the tender; if the submitted pricing is cost effective for the CTICC.

Kind Regards;



Eben Lewis (Supply Chain Manager)
Cape Town International Convention Centre